|  |  |
| --- | --- |
| Hemanth Kumar  Innovator,Self Learner | dasarihemanthkumar7@gmail.com  +91 7989404258  **linkedin.com/in/hemanth-kumr-155970179** |
| EXPERIENCETCS, Nagpur — IOT Production L3 Support May 2021 - PRESENT Job Responsibilities:   * On Boarding New Data Provider into Thing Worx with their data in JSON/XML * Investigating the root cause for issue reported by L2 Team, clients on ServiceNow Platform * Making Rest API calls to fetch the Data from Data Provider if we Have issues related to issue to investigate further * Investigate the issues from the Data Provider on Data related issues and fix them on code level in Thing Worx * Providing Code optimization for Bulk Services in IOT Thing worx Platform      * Code Review for JIRA Tickets and Merging into develop branch after testing. * During releases, deploying the tested JIRA tickets into Production through BIT Bucket Repository through Pipelines.  TCS, Nagpur —TOC AWS Support Engineer Nov 2020-April 2021  Job Responsibilities:   * Server monitoring and Health Status checking through Grafana, App dynamics, Datadog Applications with 24x7 Support. * Servers Restarting when CPU Utilization is too High or too LOW using PUTTY. * Reporting to L2 Teams when Websites were down with immediate effect by raising tickets * Worked on AWS Cloud Formation, Lambda, EC2, Cloud Watch for Provisioning Infrastructure Resources through IAAS as miniProject Given by Team Lead   EDUCATION RGUKT, IDUPULAPAYA —B.TECH JULY 2015 - MAY 2019 I have graduated with 7.7 GPA in ECE | SKILLS AWS EC2, S3, IAM, Cloud Formation, Lambda, SNS, SQS, Cloud Watch,  Python  Java  Javascript  Ms Sql  PTC Thing Worx, Json  REST API  Bit Bucket, Source Control  Git, Source tree  ServiceNow  Rest APIs  JIRA  Putty AWARDS School First in 10th Class LANGUAGES English, Telugu |